



[date]

Name Lastname  
Address  
Zip, City, State

## Important Notice – Your Fixed-Rate Ends on [Date]

Dear Name,

### **We're glad to have you as a customer!**

We're contacting you to inform you of some important account updates. Please read on to discover some changes and updates to your electricity account.

### **Renewal Notice**

As required by Connecticut state law, Think Energy is providing notice that your fixed-rate plan for electric generation services with Think Energy will end on **[customer's next meter read date]**. Your current generation rate is **[rate] cents per kWh**. If you choose to stay with Think Energy, based on the Terms & Conditions at the time of your enrollment, your service plan will automatically convert to another fixed-rate plan for a term of [term] billing cycles, which means your generation rate will remain fixed until your meter read ending in June 2020 and the rate will be **[renewal rate] cents per kWh**. This price does not include taxes and your utility's delivery charges, and an Energy Disclosure Label is available upon request from Think Energy.

Contact us (toll free) at 1-800-407-8919 for more information about your generation rate and options. If you wish to discontinue your electric generation service from Think Energy, you must choose another Electric Supplier or return to **CLP 's / UI's** Standard Service. You can return to Standard Service within 72 hours by contacting CLP / UI. Visit [www.EnergizeCT.com](http://www.EnergizeCT.com) for more information about choosing an Electric Supplier.

You have selected to receive notice about your rates and service plan by Mail. Under Connecticut law, you may elect to receive written notification by U.S. mail, e-mail, text message, cell phone application, or third-party notification service. To change your method of notification, please contact Think Energy at 1-800-407-8919 or [questions@mythinkenergy.com](mailto:questions@mythinkenergy.com).

Sincerely,

Think Energy